



# Care & Maintenance



## Congratulations

You have chosen Caesarstone, the pioneer in the field of quartz surfaces with a guarantee of quality and origin.

Caesarstone consists of up to 93% fine, natural quartz and 7% high-quality polymers and pigments.

## Environmental standards

As the first quartz producer, Caesarstone is proud to have the ISO 14001 (international environmental guideline).

All Caesarstone products meet the strict requirements and have received the official approval of the NSF (National Sanitation Foundation).

It certifies Caesarstone for unrestricted use in laboratories and in areas of health care and food preparation.

Caesarstone got as well the LEED certificate, which is another example of its commitment to environmental standards. The LEED program (Leader Ship in Energy and Environment Design) was developed by the USGBC, which is an accredited US program for the design, construction and operation of high quality ecological buildings.

The combination of nature, innovation and state-of-the-art technology gives your Caesarstone surface an exclusive look. With its dirt-repellant and heat resistant (see page 9) properties, Caesarstone offers a variety of solutions for kitchen, bathrooms, counter and wall claddings as well as for floors and stairs.



## Impregnation

The Caesarstone surface is extremely dense. This means that hardly anything can get into the surface. It is not necessary to impregnate a Caesarstone surface.

To ensure that you will enjoy your Caesarstone product for a long time, please observe the following instructions for care and maintenance:

### Cleaning products

Ask your local dealer for the recommended cleaning and suitable care products for quartz surfaces.

### Care and cleaning

- For general daily cleaning please use warm water with an addition of a neutral cleaner without care additives, a cleaning wipe and a dry towel.
- Use glass cleaner without pearl effect, alcohol based without silicones.
- Caesarstone recommends the use of products with a PH value between 5 and 9, because these areas do not damage the surface.
- Please remove liquids such as coffee, tea, wine, and stains of vegetables and fruits immediately. Although they cannot get into the surface but they can adhere on the surface and this can cause stubborn stains.
- Fingerprints (on honed surfaces) can be removed with a suitable glass cleaner.



## Dirt and stubborn stains

It is always easier to remove a fresh stain than to work later on dried-on spots.



- Basically it is necessary to check the material compatibility of the cleaning agents on a conspicuous place before using it.
- To remove stuck on impurities such as food, nail varnish or paint, gently scrape away the excess with a plastic putty knife or non-scratch pad and then wipe with warm water. Nail varnish or chewing gum stains can be removed with denatured alcohol, rinsing thoroughly afterward.
- Should your surface accidentally be exposed to a damaging product, rinse immediately with warm water to neutralize the effect.
- After using detergents, thoroughly rinse the complete surface with clear water to remove residues.



## Temperature resistance

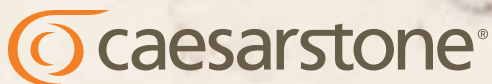
- Caesarstone is heat resistant and will not be attacked or damaged by temperatures below 150 degrees.
- Avoid in principle direct contact of the surface with hot pots or other heated kitchen utensils and protect the surface against extreme temperature changes. Always use insulating trays for hot pots and plates.
- If the surface is exposed to heat, it may cause differences in the color or damage the surface (cracks).

## What you basically have to consider

- Do not use glass cleaner with pearl effect and nourishing substances to protect the Caesarstone surface.
- Do not leave detergents on for more than five minutes.



- Do not use highly alkaline products such as an oven cleaner, sodium hypochlorite and strong chemicals or solvents. Avoid the use of strong chemicals and solvents or highly abrasive cleaning.
- Do not use highly abrasive cleaning agents like dishwasher polishing agents, as these often contain substances that adhere to the surface and negatively affect Caesarstone.
- Caesarstone is not UV resistant and therefore not to be used for outdoor. Direct UV radiations can cause color changes of the product.
- Hydrochloric acid, sulfuric acid and other acids may have a corrosive effect on the Caesarstone surface.
- Do not use agents containing trichloroethane or dichloromethane / methylene chloride, such as paint cleaners (solvents) or paint strippers.
- Avoid dirt and residues of oil and grease to remain on the Caesarstone surface for a long time.
- Caesarstone is extremely resilient. However, avoid using sharp objects such as knives or screwdrivers directly on the surface.



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